

Training Course: Flow Implementer 201 & 202

Who Should Attend

This course has been designed for new clients and new partners of Flow. End users of Flow are not required to complete this level of learning.

Objectives & Outcomes

This course has been designed to provide learning for three specific audiences:

1. **Clients**
This course has been designed to enable you to effectively configure and operate Flow software in your own business setting. By the end of this course you will have the skills to install, configure and provide frontline support for Flow within your business.
2. **Partners**
This course has been designed to enable you to effectively carry out standard configuration, operation and support Flow in your client settings, with emphasis on building a good scenario based knowledge for future application.

Prerequisites

All attendees are expected to have an understanding of business processes relating to the software with which they will use Flow. In the case of customers this will be specific to their own business setting, for partners, this will be specific to the software solution that they sell alongside Flow.

Required skills and knowledge

- ✔ Attendees must be familiar with relational databases and basic SQL (CRUD operations);
- ✔ Attendees must have a basic understanding of EDI processes (e.g. exchange of sales orders and invoices);
- ✔ Attendees must have a basic understanding of the XML format.

Recommended skills and knowledge

- ✔ It's recommended that attendees familiarize themselves with available Flow case studies and other materials to gain an understanding of applications of Flow software;

- ✔ Previous exposure to any EDI files/messages is beneficial (text files, XML, EDIFACT, etc.);
- ✔ Understanding of XML schemas will be beneficial (but not essential);
- ✔ Experience in working with business applications from the developers perspective (APIs, databases, etc.) will be helpful;
- ✔ Knowing the practical application of Flow by the attendees after the course (e.g. potential project/s) would be highly beneficial to put the learning into perspective.

Course Details

Two day trainer-led, hands-on learning is provided in a group setting, beginning with an overview of Flow and its application. Attendees will benefit from the trainer's resources, knowledge of other learners, and the experience of partners also attending.

Course Cost

Implementer Workshop \$1,495 per person

Onsite Training Course \$4,495 for 4 people

Duration

Two full days for implementing customers

Trainer Profiles

Dmitry Selitskiy, Flow Integration Consultant

Dmitry has graduated for Auckland University with a bachelor's degree in Business and Information Management. Dmitry is experience integration consultant and has delivered more than 30 integration projects. Dmitry has also delivered a number of training courses to corporate customers including Kiwi Rail and Mondiale.

Elyse Zafra Yu, Flow Integration Consultant

Elyse has graduated for Auckland University with a bachelor's degree in Business and Information Management. Elyse is experience integration consultant and has delivered more than 30 integration projects.

Course Content

This course provides hands-on learning supplemented by trainer presentations, discussions and led exercises to cover the key topics. There will be time allocated to client-specific questions. Partners who are aiming to become Flow Certified Consultants will complete a qualification exercise within the third day of the course.

Topics covered will include:

- ✔ Installation of Flow
- ✔ SQL: how this is set up, restored and backed up
- ✔ Set up of the Flow configuration database
- ✔ Main operations and navigation of Flow
- ✔ Configuration of Flow
- ✔ Data exports and imports between Flow and external database
- ✔ Export data formats to file
- ✔ Conversion of Flow flat files to other formats
- ✔ Additional functions
- ✔ Dealing with trading partners
- ✔ Managing errors Error handling
- ✔ Understanding data transport methods